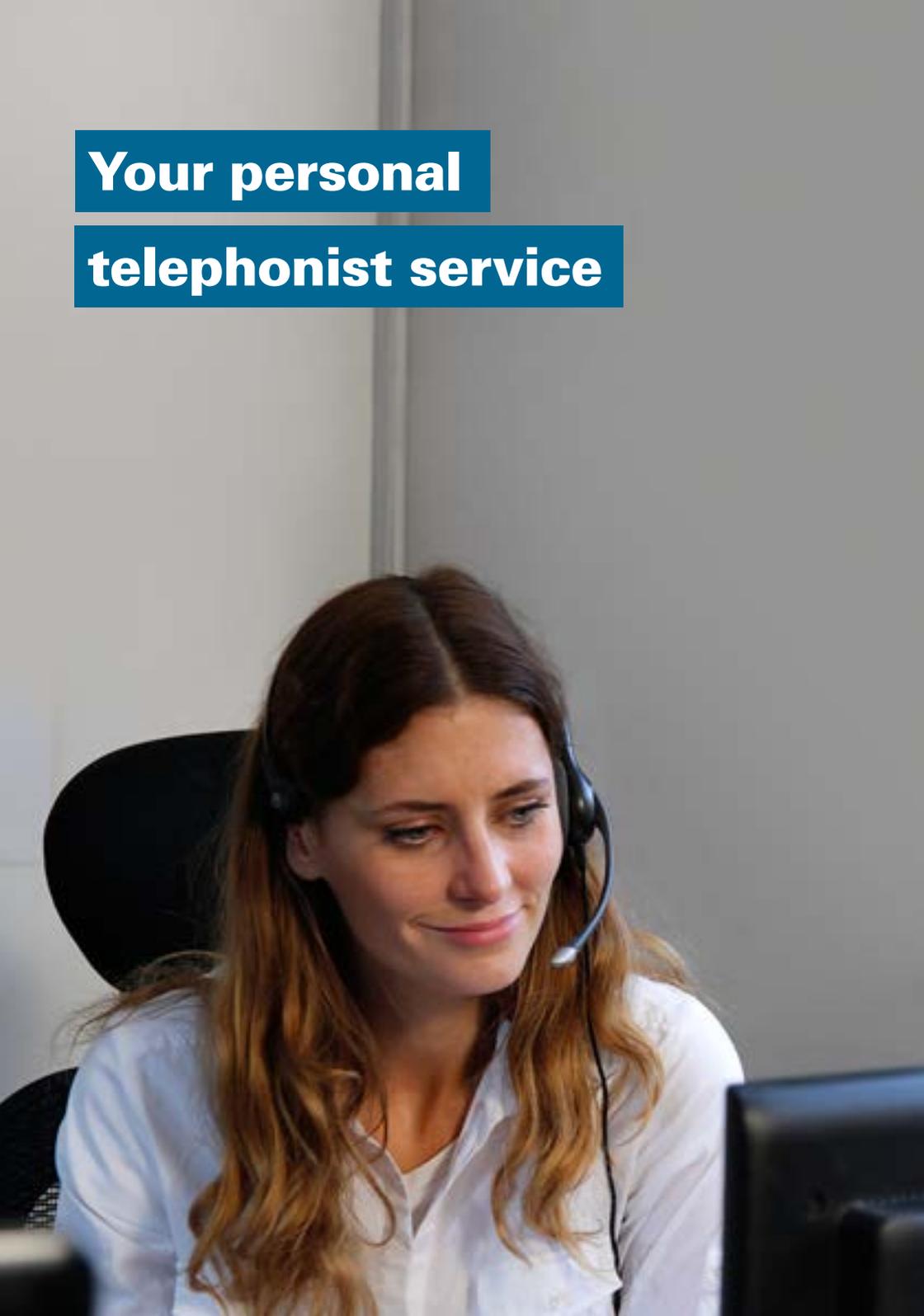




**fuss
free
phones**

- › **No Nuisance Calls**
- › **A Telephonist to help you**
- › **Unique Price Promise**



Your personal

telephonist service

We take the fuss out of mobiles, making it easy to call. One button on the back of the handset links you to our 24 hour call centre where our friendly telephonists will put a call through for you, or send a text.

No more remembering numbers or fiddling with your phone's memory. We look after your phonebook with the Trusted Callers list.

- › **Make your own calls or use the telephonist service**
 - › **Someone to manage your phonebook**
 - › **A No Nuisance Calls service where you only receive calls from people you want to speak to**
 - › **Easy to text - Fuss Free Phones' telephonists will type the messages for you and read out replies**
 - › **For every day, not just emergencies**
 - › **Free service -looking up information on the internet**
-



“
**Family are just
the push of a
button away**
”

Fuss Free Phones is a new mobile phone network using O2 and covering 95% of the UK. Just tell us who you want to speak to and we'll put you through.

How does it work?

When you sign up we ask you for the names and numbers of the people and places you want to call. Then simply press the Fuss Free button on the back of the phone and you'll be connected to your telephonist, who will put you through.

Fuss Free Phones will send text messages for you. Just tell your telephonist who you want to text and what you want to say and we will type it. Replies can be sent to your phone or we'll call and read them to you.

Unique No Nuisance

Calls service

Only Fuss Free Phones allows you to control who calls you. The names and numbers of the people you most frequently call become your Trusted Callers list.

When they phone you the call goes straight to your Fuss Free Phone.

Any other caller can be diverted to our telephonists who answer the call for you. If it's about double glazing or PPI or one of the increasing number of fraudulent calls we'll hang up on your behalf. If it's genuine we'll put them through to you.

**A friend at the end of
the phone**

We can also help you in lots of other ways. If you call with an emergency, we'll call your designated friends and family or the emergency service and put you through. We can look up information for you and if you want to add, change or remove any contacts from your Trusted Callers list we'll amend the details.



“easy to understand costs means no surprises”

What does it cost?

- › **We will never charge you more without asking you first**
- › **600 Minutes and unlimited texts for £25 a month inc VAT (£20.83 exc. VAT)**
- › **Extra time costs 25p a minute**
- › **Free No Nuisance Calls service**
- › **Calling abroad or premium numbers can be expensive. All higher rate calls are automatically connected to our telephonists who will let you know how much you are spending before the call**
- › **You can cancel at any time. Your phone will stay connected until the next payment date**
- › **30 Day money back guarantee**

Available from



0303 123 9999



01642 247789



0345 413 6201



0800 845 6600

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